In the event of a blockage in a sanitary sewer lateral, it shall be the responsibility of the user/owner to immediately contact a certified plumber to remove the blockage and perform the cleanup of any affected area of the user/owner’s property. This requirement shall include any blockage or overflow occurring at the user/owner’s sanitary sewer vent/cleanout fixture. All work performed shall be at the expense of the user/owner.

If the user/owner is unavailable to address a lateral blockage, the Borough, at its discretion, shall contact a certified plumber to remove the blockage, in which case the user/owner may be subject for reimbursement of all costs incurred by the Borough.

If the user/owner has an issue regarding the cause of the blockage or ownership of the lateral, the user/owner may contact the Borough in writing to request a review of the situation once the situation is remedied.