Elected officials and Borough staff were on hand throughout the afternoon of Sunday, October 24, to answer questions and discuss topics about their respective committees and departments during the Borough’s first Hometown Utilicom Customer Appreciation Festival.

Sponsored by the Telecommunications and Information Technologies Department, the Festival showcased all of the Borough’s services: electric, water, sewer, television, Internet, refuse, recycling, public works, recreation, public safety, community development and emergency management.

The fall theme and abundance of balloons provided a festive atmosphere for residents, who were treated to a variety of tasty food and Kutztown Birch Beer, while WTAP’s Uncle Jeffrey played old-time tunes and interacted with the crowd. Bucket truck rides, train station tours, telecom service demonstrations, free door prizes, a display of Borough and Fire Company vehicles and H O Scale Slot Car Racing provided by Randy’s Raceway were also on the day’s itinerary for folks to enjoy.

Fantastic raffle prizes were given away throughout the day, including local business gift certificates, an iPod Nano, a flat screen HD TV and one month of free Hometown Utilicom Internet service with a router.

Kids had a blast participating in activities, which included arts and crafts sponsored by the library, pumpkin painting, face painting and moon bounce rides.

While there was no fee to enjoy the Customer Appreciation Festival, donations benefitting the Louisa Gonser Community Library and the Kutztown Fire Company were collected. Thanks to the generosity of our community, Borough Council presented each organization with a $500 check during November’s Council meeting.

THANK YOU, Borough residents, for supporting our community, and thanks to all who participated and helped to make the Customer Appreciation Festival a success!
MEET THE TELECOMMUNICATIONS ADVISORY COMMISSION

In 2010, Randy Jay Haydt, Steve Fritz, Gene Mosca, Gordon Konemann and Lydia Palm were appointed to the first Telecommunications Advisory Commission (TAC).

The purpose of TAC is to research current trends in the telecommunications marketplace, and based on that research, to make recommendations regarding television and Internet services to the Borough’s Telecommunications and Information Technologies Committee. Borough Council makes decisions based on the recommendations brought forth by TAC.

A special thank you is extended to the Telecommunications Advisory Commission for initiating the Borough’s Customer Appreciation Festival!

Dates and times for all public Borough meetings can be found on the calendar at www.kutztownboro.org.

TELECOMMUNICATIONS UPDATES

Television
• In the New Year, the Hometown Utilicom (HU) television channel lineup will change to whole numbers, replacing the current dot (.) channel numbers. This will be especially advantageous for TiVO® users.
• We are currently working on a DVR solution, so stay tuned…

Internet
• To improve the speed between your home and the Internet, we have upgraded the HU Internet backbone to receive Gigabit network speed! To accommodate this upgrade, home equipment change-outs will take place over the next year.
• HU Wi-Fi is FREE to all HU Internet customers, and access is currently available in the park, at the pool, in the Train Station and around the Fairgrounds area. To activate service, call a Borough representative at 610-683-5722 to set up a password and enjoy the service right away!

Not a current customer? Visit www.huwifi.com to sign up for daily, weekly or monthly HU Wi-Fi service!

BOROUGH OF KUTZTOWN PHONE NUMBERS

45 Railroad Street
Administrative Offices ......................... 610-683-6131
HU TV/Internet Services ...................... 610-683-5722
After Hours TV/Internet Support .......... 610-778-2088
Police Department
Emergency ........................................... 911
Non-Emergency ................................. 610-655-4911
Office Information ............................... 610-683-3545
324 W. Main Street
Community Development Office ........... 610-683-3290
Office of the Mayor ............................. 610-587-3298

105 Railroad Street
Borough Garage ................................. 610-683-3202
After Hours Utility/Refuse Services .. 610-778-2088

Industrial Avenue
Swimming Pool ................................. 610-683-9177

70 Bieber Alley
Louisa Gonser Community Library ....... 610-683-5820

Online
www.kutztownboro.org
www.hometownutilicom.org

TAC Members (from left to right): Randy Jay Haydt, Steve Fritz, Gene Mosca, Gordon Konemann, Lydia Palm (seated)
2011 SPRING TREE LIMB COLLECTION*
A dump truck equipped with a chipper will collect, at curbside, tree limbs on the following dates:

**North Side of Main Street:**
March 28 & 29 (Mon/Tues)

**South Side of Main Street:**
March 30 & 31 (Wed/Thurs)

*No grass or garden/yard waste.

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2011 HOLIDAY REFUSE COLLECTION SCHEDULE

<table>
<thead>
<tr>
<th>Holiday Celebrated</th>
<th>Impacted Date</th>
<th>Collection Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Good Friday</td>
<td>Fri., 4/22/11</td>
<td>Fri. Route collected on Thurs. Thurs. Route collected on Wed.</td>
</tr>
<tr>
<td>Memorial Day</td>
<td>Mon., 5/30/11</td>
<td>Mon. Route collected on Tues. Tues. Route collected on Wed.</td>
</tr>
<tr>
<td>Veteran’s Day</td>
<td>Fri., 11/11/11</td>
<td>Refuse collection cancelled</td>
</tr>
<tr>
<td>Thanksgiving Day</td>
<td>Thurs., 11/24/11</td>
<td>Refuse collection cancelled No cardboard collection for businesses</td>
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</tbody>
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| Day after Thanksgiving | Fri., 11/25/11 | Refuse collection cancelled                      |
| Christmas Eve 2011    | Fri., 12/23/11  | Refuse collection cancelled                      |
| Christmas 2011        | Mon., 12/26/11  | Refuse collection cancelled                      |
| New Year’s Day 2012   | Mon., 1/2/12    | Mon. Route collected on Tues. Tues. Route collected on Wed. |

Senior Citizens (62 and older) are eligible for $15 refuse collection! Call 610-683-6131 to get the reduced rate.

2010-2011 SNOW NOTICE

Chapter 192, Article I of the Kutztown Code requires that all snow, ice, hail or sleet that has fallen or formed on sidewalks be removed within 24 hours after the snow, ice, hail or sleet has ceased to fall or form. A path at least 36 inches wide must be provided.

Owners or tenants who fail to clear their sidewalks, as required, will be subject to citation. Please note that it is unlawful to discharge snow/ice into the public street or ally as per Chapter 192, Article I of the Kutztown Code.

**Kutztown University’s Off-Campus Advisory Council offers “Operation Snowflake,” a snow removal program for elderly and disabled residents in the Borough. The program starts on November 15, 2010, and runs through March 31, 2011. For more information, please call 610-683-1524.**

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**ROUTINE REFUSE COLLECTION DAYS**

**North Side of Main Street:**
Tuesday and Friday

**South Side of Main Street:**
Monday and Thursday

Please place refuse at collection points by 7:00 a.m. on collection days.

**CANCELLATION NOTE**

When refuse collection is cancelled, you may leave up to three extra bags at the curb on your next collection day at no additional charge.

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2011 RECYCLING COLLECTION SCHEDULE

<table>
<thead>
<tr>
<th>SOUTH</th>
<th>NORTH</th>
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</thead>
<tbody>
<tr>
<td>January</td>
<td>12, 26</td>
</tr>
<tr>
<td>February</td>
<td>9, 23</td>
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<td>March</td>
<td>9, 23</td>
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<td>April</td>
<td>6, 20</td>
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<td>May</td>
<td>4, 18</td>
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<td>June</td>
<td>1, 15, 29</td>
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<td>July</td>
<td>13, 27</td>
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<td>August</td>
<td>10, 24</td>
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<td>September</td>
<td>7, 21</td>
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<td>October</td>
<td>5, 19</td>
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<tr>
<td>November</td>
<td>2, 16, 30</td>
</tr>
<tr>
<td>December</td>
<td>14, 28</td>
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</tbody>
</table>

The Borough recycles the following items: newspapers, magazines, computer paper, cardboard, aluminum cans, glass bottles, jars, plastic bottles, milk jugs, detergent bottles (no bleach or oil bottles, please).
Your Current Mayor and Council for the Borough of Kutztown

Mayor .................................. Sandra K. Green
Council President .................. Malcolm A. Eidle
Council Vice-President ....... James F. Schlegel
Council Member .............. Edwin K. Seyler
Council Member .............. Mark R. Gangewere
Council Member ............ Kevin J. Snyder
Council Member ............ Derek D. Mace

Editor: Gina M. Wiand
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Hometown Utilicom
YOUR TOWN. YOUR SYSTEM. YOUR SAVINGS.
and now... Your DIGITAL community!

FIBER-OPTIC BROADBAND INTERNET
Different options based on your need for speed!

ANALOG, DIGITAL & HD TELEVISION CHOICES
Premium Channels also available!

By supporting Hometown Utilicom, you’re supporting YOUR hometown!
SIGN UP & SAVE WITH HU!
610-683-5722 • hometownutilicom.org

* To receive HD, Digital & Analog Channels, you must have the proper equipment. Depending on your TV, additional equipment might be required.