



IMPORTANT INFORMATION ABOUT YOUR ELECTRIC DEPOSIT:



1. You will be provided a receipt for your records.
2. Before you move out of your Kutztown apartment/house, please visit www.kutztownboro.org and click on “Utilities & Billing” and then “Online Account Portal” to finalize your account and to provide a forwarding address.
3. Your final bill will be deducted from your electric deposit, and a refund check or balance due will be mailed to you. No interest will be accrued on your electric deposit(s). **DEPOSITS ARE NOT TRANSFERABLE.**

*** PLEASE NOTE:**

In the event that you are delinquent in payment of your electric bill more than one time within a six-month period, you will be required to supply the Borough with a duplicate deposit in the amount of your original deposit; **OR** an additional deposit in an amount determined by the Borough if the rate has changed since your original deposit. In the event that you fail to make payment of a duplicate or additional deposit, the Borough shall discontinue your electric service. There will be a reconnection fee of **\$53.00** during Borough Utility Department business hours and a reconnection fee of **\$180.50** after Borough Utility Department business hours for disconnection due to delinquency of payment or failure to pay a duplicate or additional deposit.

IMPORTANT TO REMEMBER! Delinquent bills are subject to applicable late fees. To pay your bill with a credit card, please call 1-833-250-4481. Thank you!

IMPORTANT INFORMATION ABOUT YOUR INTERNET BILL:

Home Net Advanced Billing:

- Your first bill will include charges for the current month and the following month of service.
 - o **Example: sign up in August, and your first bill will include charges for August and September.**
- Your remaining bills will include charges for the following month of service.
 - o **Example: sign up in August and your second bill will include charges for October only.**

*** PLEASE NOTE:**

- There will be a reconnection fee of **\$35.00** for disconnection due to delinquency of payment.



Search “Home Net Kutztown”



BOROUGH OF KUTZTOWN

A Community Committed to Tradition and Progress
Incorporated ~ 1815



www.kutztownboro.org

www.hometownutilicom.org

45 Railroad Street * Kutztown, PA 19530-1112 * Phone: 610-683-6131 * Fax: 610-683-6729 * E-mail: admin@kutztownboro.org

*Electric
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*Sewer
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Maintenance*

*Park
Services*

*Swimming
Pool*

*Code
Administration*

*Full Service
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*Railroad
Management*

Dear Borough Customer:

The Borough of Kutztown recognizes that virtually all of our water and sewer customers promptly pay their bills, but unfortunately, there are a few Borough accounts that are many months past due. Previously, in these extreme cases, the only option that the Borough had to collect on past due accounts was to place a lien against the property. This is a very costly and time-consuming process and is ultimately paid for by all Borough customers through their water rates.

In order to improve the Borough's collection process, please be advised that Kutztown Borough Council passed regulations allowing for the disconnection of water service.

Effective immediately, in accordance with Section 217-9 of Chapter 217 of the Code of the Borough of Kutztown, the Borough may disconnect water service for non-payment of bills, fraudulent misrepresentation by the consumer, and/or violation or noncompliance with Borough terms and conditions.

Please know that any customer at risk of having their water service disconnected will receive a notice from the Borough before service is disconnected.

In the event that your water service is disconnected, please be advised of the Borough's reconnection fees associated with water service reconnection:

- **During Borough Utility Department business hours: Monday through Friday, 7:00 a.m. until 3:30 p.m., the fee for water service reconnection shall be \$78.50.**
- **After Borough Utility Department hours, the fee for water service reconnection shall be \$200.50.**

If the Borough water crew is dispatched during or after business hours, payment of the delinquent bill shall be required, in addition to the water service reconnection fee, in order for water service to be reconnected.

If you have any questions regarding this notice, please call a Borough representative at 610-683-6131. Thank you.

Sincerely,

BOROUGH OF KUTZTOWN



BOROUGH OF KUTZTOWN **UTILITY RECONNECTION FEES:**

In the event that your electric or water service is disconnected, please be advised of the Borough's fees associated with electric and water service reconnection:

- During Borough Utility Department business hours, Monday through Friday, 7:00 a.m. until 3:30 p.m., the following fees apply:

▪ ELECTRIC:	\$53.00*
▪ WATER:	\$78.50*
▪ KUTZTOWN MUNICIPAL AUTHORITY:	\$78.50*

- After Borough Utility Department business hours, the following fees apply:

▪ ELECTRIC:	\$180.50*
▪ WATER:	\$200.50*
▪ KUTZTOWN MUNICIPAL AUTHORITY:	\$200.50*

* If service is disconnected for non-payment or because a duplicate/additional electric deposit is owed, all fees, including a service reconnection fee, must be paid in order for the utility service to be reconnected.

Home Net

Internet service can be reconnected during regular Borough business hours, Monday through Friday, 8:00 a.m. until 4:30 p.m., for a fee of \$35.00, in addition to the amount of the delinquent bill.



** All fees established by the Kutztown Borough Code and are subject to change.*



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